



BIHAR MAHADALIT VIKAS MISSION
SCHEDULED CASTE AND SCHEDULED TRIBES WELFARE
DEPARTMENT

5th Floor, Land Development Bank Building, Budh
Marg, Patna, Bihar 800001 PHONE NO 0612-2215082
mail@bvm.org Web: www.mahadalitmission.org

Request for Proposal (RFP)

FOR

**Providing 10,000 POST PAID SIM Cards under DATA & CUG (Closed
User Group) connections
to
Bihar Mahadalit Vikas Mission**

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NOTICE INVITING E-Tender (NIT)

Tenders are invited in two bid system from reputed Service Providers for providing 10,000 GSM SIM Based Post Paid Connection (under MNP system) with 3G Facility by the Mission Director, Bihar Mahadalit Vikas Mission, Scheduled caste and Scheduled Tribes Welfare Department, Government of Bihar for Bihar Mahadalit Vikas Mission.

Quotation forms including eligibility criteria, terms and conditions, specifications etc. can be obtained from the website of Bihar Mahadalit Vikas Mission, Scheduled Caste and Scheduled Tribes Welfare Department, Government Of Bihar www.mahadalitmission.org . The Document fee payment of Rs 5000/- shall be made by way of demand draft of Rs. 5000/- drawn in favor of Mission Director, Bihar Mahadalit Vikas Mission, Scheduled Caste And Scheduled Tribes Welfare Department Patna. The Document Fee and EMD (as given below) shall be submitted before the closure of the tender submission time at the Head office of the society:

2nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015.

The last date for submission of the completed bid will be on or before 12:00 hrs on 20/04/2017 and the bids will be opened on 24/04/2017 at 03:00 hrs through the offline mode.

SL No.	Scope of work	Cost of tender document (In Rupees)	Earnest Money (In Rupees)
1	2	3	4
1	Procurement of 10,000 CUG SIM CARDS	₹ 5,000/-	5,00,000

Tender Schedule/Program:

S.N	Particulars	Date/Time : Duration
1.	Name of the Assignment	Providing 10,000 POST PAID SIM Card under DATA & CUG (Closed User Group) connections to Vikas Mitra, Head Master and Other officers of Bihar Mahadalit Vikas Mission Employees.
2.	Cost of Bid Document	Rs. 5,000/- paid through DD, in favor of "Mission Director, Bihar Mahadalit Vikas Mission" Payable at patna
3.	Date of Publishing of RFP	07/04/2017
4.	Date and Time for Submission of Bids	20/04/2017 upto 5 PM
5.	Bid Security/Earnest Money Deposit (EMD)	5,00,000
6.	Validity period of Bid Security/ Earnest Money Deposit (EMD)	Three Months
7.	Proposal Validity Period	Three Months
8.	Place, Date and Time of opening of Proposals	24/04/2017 03.00 PM at old Secretariat
9.	Addressee and Address at which Bid is to be submitted	2 nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015
10	Address for Communication	(Bihar Mahadalit Vikas Misison) , 2 nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015
11	Contact Person	Mr. Prakash Kumar, SPM (GA), BMVM Mo. : 7260801206

- Corrigendum/ Addendum, if any, will be published on the website of Mission: (www.mahadalitmission.org)
- Offers can be submitted through tendering mode only & not through eproc on or before due date and time.

The undersigned reserves the right to cancel the bid without assigning any reasons.

Mission Director
Bihar Mahadalit Vikas Mission

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SECTION I: INVITATION TO BIDDERS

INVITATION OF EOI FROM REPUTED TELECOM COMPANIES FOR PROVIDING 10,000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BIHAR MAHADALIT VIKAS MISSION EMPLOYEES.

1. Bid Procedure

The Bidder should submit the proposals in two parts:

1. Technical Bid (in the sealed envelope)
2. Financial Bid
 - (i) Technical part should contain all such details as mentioned in the Bid Document and it should be kept one envelop marked as "TECHNICAL BID"
 - (ii) Financial part should contain the financial bid inclusive of all admissible taxes, duties and levies etc. it should be kept one envelop marked as "FINANICIAL BID"
 - (iii) Both these separate sealed and superscripted envelops should then be sealed in a third envelop marked as "PROVIDING 10,000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO Vikas Mitra, Head Master and other officers of BIHAR MAHDALIT VIKAS MISSION EMPLOYEES".
 - (iv) If both bids are found in one envelope, those offers will be rejected.

Bid Document may be downloaded from website (www.mahadalitmission.org) in which case the fee of Rs. 5,000 in the form of demand draft in favour of "Mission Director, Bihar Mahadalit Vikas Mission" as should be enclosed with the bid document at the time of submission. Offers received without tender fees shall be summarily rejected.

The last date for submission of bid is 20/04/2017 up to 17:00 hrs at the following address:

Mission Director,
Bihar Mahadalit Vikas Mission, SC/ST welfare department
2nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015

The technical bids will be opened on 24/04/2017 at 03:00 PM before the authorized representatives of the participating bidders.

The undersigned reserves the right to cancel the bid without assigning any reasons.

Mission Director
BIHAR MAHDALIT VIKAS MISSION

SECTION II: RFP DATASHEET

Following table brings out the dates for main events of the bidding process for this RFP. The Bidder should note that the Purchaser reserves the right to change these dates without assigning any reason at any stage of the bidding process.

Sr.	Information	Details
1.	Name of the Assignment	Providing 10,000 POST PAID SIM Cards under DATA & CUG (Closed User Group) connections to Bihar Mahadalit Vikas Mission Employees
2.	Cost of Bid Document	Rs. 5,000/- Paid through DD, in favor of "Mission Director, Bihar Mahadalit Vikas Mission" payable at Patna
3.	Date of Publishing of RFP	07/04/2017
4.	Pre Bid Meeting	NA
5.	Final Date and Time for Submission of Bids	20/04/2017 till 5:00 PM
6.	Bid Security / Earnest Money Deposit (EMD)	Rs. 5,00,000/-(Rs. Five Lakhs Only) paid through DD or Bank Guarantee in favor of Mission Director, Bihar Mahadalit Vikas Mission.
7.	Validity period of Bid Security/ Earnest Money Deposit (EMD)	90 Days
8.	Proposal Validity period	90 Days
9.	Place, Date and Time of opening of Proposals	24/04/2017 - 03:00 PM Mission Director, Bihar Mahadalit Vikas Mission, 2 nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015
10.	Addressee and Address at which Bid is to be submitted	Bihar Mahadalit Vikas Misison, 2 nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015
11.	Address for Communication	Bihar Mahadalit Vikas Misison, 5 th Floor, Land Development Bank, Budh Marg, Patna-800001, Bihar/2 nd Floor, Block-3, Old Secretariat Extension Building, Patna-800015
12.	Contact Person	Prakash Kumar State Programme Manager – General Administration, Bihar Mahadalit Vikas Mission No: +91 72608 01206

2.1 Clarification of RFP Documents

Bidder's requiring clarifications on RFP documents may notify either by writing to the Purchaser's address or by sending in their queries by electronic mail to mail@bmv.org

Queries/clarifications should reach the Purchaser seven days prior to the opening of Bids as provided in the sheet above. Purchaser will respond to queries/clarifications of the Bidders in writing by publishing the responses on its website. Purchaser will have the right not to respond to some or any of the queries at its sole discretion. The Purchaser will not entertain any correspondence regarding delay or non-receipt of clarifications/queries.

SECTION III: SCOPE OF WORK

3. WORK DETAILS

The contract will have the following work scope:

- 3.1 The bidder must have its own 3G license and able to provide CUG facility on the numbers.
- 3.2 The rental of the CUG should be fixed and no extra billing should be allowed other than the fixed monthly rental quoted in commercial proposal.
- 3.3 No calls outside CUG should be allowed.
- 3.4 The bidder needs to provide GPRS services on the CUG numbers on fixed rental.
- 3.5 No extra billing should be allowed for GPRS service other than quoted in the financial bid in Annexure I (Part B).
- 3.6 Monthly 1.0 GB of 2G data service should be provisioned, post 1.0 GB 2G Data should be unlimited at throttled speed without any extra charge
- 3.7 No other chargeable service in any form should be activated in CUG numbers other than Fixed Rental / Billing CUG and Fixed Rental / Billing GPRS. MNP services to be provided at no additional cost and within 15 days of issue of the work order. The billing cycle would start from the activation of all the CUG SIMs.
- 3.8 The duration of the services will be initially one year, extendable for up to 3 years (year on year extension basis subjected to satisfactory performance by the telecom operator).
- 3.9 The service provider should provide unique 'caller tune' for all SIM users as provided by the client. No additional charges will be paid for this service.
- 3.10 The bidder shall provide 3G services where ever its 3G network is available, at no extra cost.

SECTION IV: ELIGIBILITY CRITERIA OF BIDDERS

Keeping in view the complexity & volume of the work involved, the following criteria are prescribed:

4. Documents for Eligibility criteria

The Applicants should meet all the below listed criteria to qualify for the participation in the Tender. They need to provide the mentioned documentary evidence to support their qualification as listed below:

- 4.1 Shall be a Private or Public Ltd. Company applying individually (consortium not allowed) – **MOA, COI of the company to be furnished**
- 4.2 Should have prior experience in mobile telephony service. - **License copy Issued by Govt. of India**
- 4.3 Should have its office in state capital of Patna, operational for at least past of 5 years – **Agreement Copy required**
- 4.4 Should be in a position to dedicate a full time Service Manager for the Assignment. – **Name of the support staff with their hierarchy is mandatory**
- 4.5 Should have provided either CUG or GPRS post-paid service to at least five government bodies / PSUs / Government undertaking in Bihar for minimum of 200 Units – **Order Copy to be furnished**
- 4.6 Should have not been blacklisted under any Ministry, Govt. Department of their agencies or apex bodies in the State of Bihar. – **Self Declaration to be submitted mandatorily**
- 4.7 The Service provider should have minimum **6000 BTS** including (CDMA / GSM) in the Bihar Telecom Circle. – **Any valid documentary evidence like TRAI Report**
- 4.8 The Service Provider should have its own 3G license in Bihar Telecom Circle. – **Any Justifiable documentary Evidence required**
- 4.9 The Service Provider should provide an undertaking indicating the presence of its service throughout the state of Bihar and that it would provide its network in every panchayat of the state. – **Undertaking Required**

SECTION V: SELECTION PROCEDURE - OPENING AND EVALUATION OF BIDS

5. Bid Evaluation

- 5.1 Authority will formulate a Selection Committee for the technical and financial evaluation and ranking of Bids received. This committee(s) will undertake evaluation of technical bids, opening of financial bids, final selection of the company, negotiations (if any) on various terms and conditions, etc.
- 5.2 The envelope 1 (Technical Bid) shall be opened first. If the bid security is not found to be in order then the Bid shall be treated as non-responsive and shall not be evaluated further.
- 5.3 All the proposals received will be scrutinized to assess the eligibility based on the qualifying criteria. Those proposals which do not meet the qualifying criteria will be rejected at any stage of detection.

6. Evaluation of Technical bids

- 6.1 The eligibility criteria will be first evaluated as defined in Notice Inviting Request for Proposal for each bidder. Scrutiny of the document will be done by the Selection Committee to determine whether the documents have been properly signed, Earnest Money Deposit (EMD) paid and all relevant papers submitted. Detailed technical evaluation will be taken up in respect of only those bidders, who meet with the prescribed eligibility criteria. Tenders not conforming to such requirements will be prima facie rejected.
- 6.2 A Technical Bid may not be considered for evaluation in any of the following cases:
 - 6.2.1 Bidder has not submitted bid security.
 - 6.2.2 The Technical Bid was submitted in the wrong format; or
 - 6.2.3 The Technical Bid included details of financial bid; or
 - 6.2.4 The Technical Bid reached the Authority after the submission closing time and date specified in the Data Sheet.
 - 6.2.5 After the technical evaluation is completed, the Authority shall notify Bidders whose Bids meet the minimum qualifying technical criteria.
- 6.3 Technical Evaluation
 - 6.3.1 All the bids (applications) will be evaluated based on the Eligibility Criteria
 - A. The Selection Committee will shortlist those companies which are satisfying the eligibility criteria in all respects and declare the companies which are technically qualified for further evaluation.
 - B. The Selection Committee would evaluate the quality of Bidders on the criteria formulated by it. Points will be given on the basis of proposals submitted and the presentation given by the bidders.
 - C. After Technical evaluation Selection Committee will declare the companies which are technically qualified for Financial Bid. The Selection Committee will oversee the evaluation process.
 - D. The Selection Committee would first thoroughly check the technical bid form and supporting documents and shortlist the eligible agencies based on the technical eligibility criteria.

The criteria for technical evaluation and marks will be as follows:

Sl No.	Criteria	Max Marks	Evaluation Criteria
A. Infrastructure & Services offered(Marks=15)			
1	Bidders Circle/ Regional office at Patna	2.5	Yes=2.5 No=0
2	No. of bidders own Zonal/city office in Bihar to be more than 4.	2.5	Yes=2.5 No=0
3	Bidders having valid license from Govt to operate 3G GSM Service in Bihar	10	Yes=10 No=0
B. Presence/Subscriber Confidence (Marks=30)			
4	Total GSM Wireless connection in Bihar Circle	10	Up to 50 lakhs=0
			>50 lakhs but less than 100 lakhs=2
			>100 lakhs but less than 150 lakhs=5
			>150 lakhs but less than 200 lakhs=8
			>200 lakhs=10
5	Total GSM Wireless Connections in India	10	Up to 1 crores =0
			>1 crores but less than 5 crores =2
			>5 crores but less than 10 crores =5
			>10 crores but less than 20 crores =8
			>20 crores =10
6	Total Rural Connection in India	10	Up to 3 crores =0
			>3 crores but less than 5crores =2
			>5crores but less than 7.5 crores =5
			>7.5 crores but less than 10.0crores =8
			>10.0crores =10
C. Quality of Services- Network Related (Marks=40)			
7	Average BTs Accumulated Downtime Figure in Bihar for quarter ending March 2016 (in percentage)	10	More than 2%=0
			Between 1.5% to 2%=5
			Between 1% to 1.49%=7.5
			Less than 0.99%=10
8	Average Call set-up success rate within own network figure in Bihar for quarter ending March 2016 (in percentage)	5	Less than 94%=0
			94.1%-96%=2
			96.1%-98%=3
			98.1%-100%=5
9	Average call Drop Rate Figure in Bihar for quarter ending March 2016 (in percentage)	10	More than 2%=0
			Between 1.5%-1.99%=5
			Between 1.1%-1.49%=7.5
			Less than 1%=10
10	TCH Congestion for Quarter ending Mar 2016 (% Age) in Bihar	5	More than 1% = 0
			Less than 1%=5

11	Worst affected cells having more than 3% TCH drop (call drop) and Circuit Switched Voice Drop for quarter ending Mar 2016	5	More than 3% = 0
			2.55%-2.99%=3
			Less than 2.49%=5
12	Connection with Good Call/Voice quality in Bihar for quarter ending Mar 2016	5	Less than 95%=1
			95.1%-96%=2
			96.1%-97%=3
			More than 97.1% = 5
D. Quality of Services- Customer Services Quality Related (Marks=15)			
13	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarters ending Mar 2016 (in percentage)	10	More than 0.10% = 0
			Between 0.05 to 0.10 =5
			Less than 0.05 = 10
14	Average Resolution of Billing complaint in Bihar for quarter ending Mar 2016 (in percentage within 4 week)	5	Less than 100% =0 100%=5
	Total Marks	100	

***The Indian Telecom Services Performance Indicators report published by TRAI and available on its website will be considered for assessment.**

The participating agencies will be assigned a Technical score (TS) out of a maximum of 100 points. Bidders with Technical Score of 70 and above out of 100 will qualify for the evaluation in the commercial process / Financial Evaluation.

- D. These “Qualified Companies” will be considered further for Financial/Commercial Evaluation”.
- E. Mission Director, Bihar Mahadalit Vikas Mission reserves the right to increase or decrease the qualifying marks for technical evaluation in case of greater competition or most of the applying agencies receiving less than the stipulated score for the purpose.
- F. Accordingly the weight-age financial score will be decreased or increased for Financial Evaluation.

7. Empanelment of Companies

- 7.1 All the proposals received will be scrutinized to assess the eligibility based on the qualifying criteria. Those proposals which do not meet the qualifying criteria will be rejected, forthwith, or at any stage of detection.
- 7.2 The companies will be evaluated based on the qualifying criteria.
- 7.3 The final selection of the companies for empanelment will be done by the committee based on criteria mentioned in technical form.

8. Public Opening of Financial Bids

- 8.1 The Authority’s representative will open each Financial Bid. Such representative will read out aloud the name of the Bidder and the total price shown in the Bidder’s Financial Bid. This information will be recorded in writing by the Authority’s representative.

9. Evaluation of Financial Bids

- 9.1 Financial Proposals of only the Technically Qualified Bidders would be opened for further evaluation.
- 9.2 The Financial bid will be evaluated for the cost of all the components.
- 9.3 Bidders' attendance at the opening of Financial Bids is optional.
- 9.4 The selection committee will review the detailed content of each Financial Bid. During the review of Financial Bids, the Committee and any Authority personnel and others involved in the evaluation process, will not be permitted to seek clarification or additional information from any Bidder, who has submitted a Financial Bid. The detailed contents of each Financial Bid will be subsequently reviewed by the Authority. Financial Bids will be reviewed to ensure these are: -
- I. Complete, to see if all items of the corresponding Technical Bid are priced;
 - II. Computational errors if there are errors these will be corrected
- 9.5 The lowest evaluated Financial Proposal (Fm) is given the maximum financial score (Sf) of 100.
The formula for determining the **financial scores (Sf) of all other Proposal** is calculated as following:-
Sf = 100 X Fm/F, in which "Sf" is the financial score, "Fm" is the lowest price, and "F" the price of the proposal under consideration.
The weights given to the Technical (T) and Financial (P) Proposals are :-
T = .70 and P = .30
Proposals are ranked according to their combined technical (St) and financial (Sf) scores using the weights (T = the weight given to the Technical Proposal; P = the weight given to the Financial Proposal; T + P = 1) as following: **S = St x T% + Sf x P%.**
- 9.6 In case of a tie between bidders, the bidder with higher quality / Technical score would be selected.
- 9.7 The authority reserves the sole right for carrying out amendments / modification / changes including any addendum to this Tender document. All Bidders whose technical bid has been selected shall be notified of the amendment in writing by email or fax or post, and all such amendment (s) shall be binding on them.
- 9.8 The authority reserves the sole right for carrying out amendments/modification/ changes including any addendum to this document. All Bidders whose technical bid has been selected shall be notified of the amendment in working by email or fax or post, and all such amendment (s) shall be binding on them.

SECTION VI: GENERAL CONDITIONS OF WORK

10. Cost of Bidding

The Bidder shall bear all the costs associated with the preparation and submission of its bid, and the Bihar Mahadalit Vikas Mission Purchase Committee in no case, will be responsible or liable for these costs, regardless of conduct or outcome of the bidding process.

11. Bidding Document

- (a) The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of the bid.

12. PREPARATION OF BIDS

Language of Bid

The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Bihar Mahadalit Vikas Mission Purchase Committee shall be in English only.

Bid Currency

Prices shall be quoted in Indian Rupees only.

Documents required to be submitted with the bid Technical Bid Format/Check List:

Sl. No.	Criteria	Whether Fulfilling Criteria	Documents Attached (Give cheque/ DD no and date in case of EMD/ E-Tender fee)	Page No of the Attachment
A. Infrastructure & Services offered				
1	Bidders Circle/ Regional office at Patna			
2	No. of bidders own Zonal/city office in Bihar to be more than 4.			
3	Bidders having valid license to operate 3G GSM Service in Bihar			

Sl. No.	Criteria	Whether Fulfilling Criteria	Documents Attached (Give cheque/ DD no and date in case)	Page No of the Attachment
B. Presence/Subscriber Confidence				
4	Total GSM Wireless connection in Bihar Circle			
5	Total GSM Wireless Connections in India			
6	Total Rural Connection in India			
C. Quality of Services- Network Related				
7	Average BTs Accumulated Downtime Figure in Bihar for quarter ending Mar 2016 (in percentage)			
8	Average Call set-up success rate within own network figure in Bihar for quarter ending Mar 2016 (in percentage)			
9	Average call Drop Rate Figure in Bihar for quarter ending Mar 2016 (in percentage)			
10	TCH Congestion (% Age) in Bihar for quarter ending Mar 2016			
11	Worst affected cells having more than 3% TCH drop (call drop) and Circuit Switched Voice Drop for quarter ending Mar 2016			
12	Connection with Good Call/Voice quality in Bihar for quarter ending Mar 2016			
D. Quality of services- Customer Services Quality Related				
13	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarters ending Mar 16 (in percentage)			
14	Average Resolution of Billing complaint in Bihar for quarter ending Mar 16 (in percentage within 4 week)			
E. E - T e n d e r F e e & E M D				
15	EMD Enclosed (Rs. 5,00,000/)			
16	Tender Document Fee (Rs. 5,000/)			

Deviation Statement as per format at Annexure III should be enclosed along with the bid document clearly indicating the deviations with reference to the conditions mentioned in the E-Tender document. If there are no deviations, a NIL statement needs to be enclosed. However, if no statement is enclosed, it would be presumed that the bidder has accepted all terms and conditions in its entirety and no subsequent correspondence shall be entertained.

13. Earnest Money Deposit

- a. The Bidder shall furnish, as part of its bid, an Earnest Money Deposit (EMD) in the form of a DD drawn in favor of “Mission Director, “Bihar Mahadalit Vikas Mission” Payable at Patna for Rs. 5,00,000/- (5 Lakhs only).

- b. Offers, which are not accompanied with EMD, will be summarily rejected.
- c. Unsuccessful Bidder's EMD will be discharged / refunded as promptly as possible.

Validity of Bids

The bid should be valid for a period of 90 days from the opening of the Proposal. The EMD shall be forfeited:

- I. If a Bidder withdraws its bid during the period of Bid validity specified by the Bidder on the Bid Form.
- OR
- II. In case of a successful Bidder, if the Bidder denies to accept the work.
- e. No exemption for submitting the EMD will be given to any Company or organization including Government companies.
- a. It will be a two envelope bid comprising of technical bid and financial bid.
 - b. First envelop shall be marked as Envelop No. 1 Technical Envelop and shall contain :
 - i. Demand Draft for Earnest Money Deposit (EMD)
 - ii. The draft for non-refundable cost of bid document worth Rs. 1000/- if not deposited earlier
 - iii. Companies Registration certificate in case of companies or Partnership deed in case of firms or self proprietary declaration in case of proprietary firm.
 - iv. All the documents establishing Bidder's eligibility and qualification mentioned in Section IV of the Proposal.
 - c. 2nd envelope should contain financial bid in the prescribed format attached with the tender document.

15. SUBMISSION OF BID

a. Sealing and Marking of Bids

- i. The Bidders shall the envelope No. 1 Technical envelope and envelope No. 2 Financial envelope in separate inner envelopes, duly marking the envelopes as envelope no.1, "Technical BID" and "Envelop No. 2 Financial BID". He shall then place these two envelopes in an outer envelope. Both the inner envelopes and the outer envelope should be addressd to :

14. AWARD OF WORK

- i. The finalization of the Proposals will be done by a committee constituted by the Bihar Mahadalit Vikas Mission for this purpose.
- ii. The contract will be awarded to the Successful bidder.

15. Interpretation of the clauses in the Proposal Document / Contract Document

In case of any ambiguity in the interpretation of any of the clauses in Proposal Document or the Contract Document, interpretation of the Bihar Mahadalit Vikas Mission shall be final and binding on all parties.

16. Decision Taken

The decision taken by the Bihar Mahadalit Vikas Mission in the process of Proposal evaluation will be full and final and binding on all the bidders.

17. Payment Schedule:

The payment schedule will be as follows:-

- a. Billing to be done centrally at given address and Payment will also be made centrally.
- b. The applicable taxes should be clearly mentioned on the bill.
- c. No taxes other than quoted in the price bid will be paid.
- d. The taxes levied will be applicable as per government rule and any changes in the taxes norms should be applicable accordingly.

18. Penalty Clause

The penalty terms regarding the deficiency of services by the solution provider will be mentioned in the Letter of Intent or Contract agreement between the Department and the bid awardee.

If the Solution Provider is not executing the contract to the satisfaction of the Bihar Mahadalit Vikas Mission then the Bihar Mahadalit Vikas Mission may invoke any or all of the following clauses.

- i. Forfeit the Security Deposit or
- ii. Terminate the contract after giving one month's notice.

19. Termination for Default

The Bihar Mahadalit Vikas Mission may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Solution Provider, terminate the Contract in whole or part:

- i. If the Service Provider fails to deliver any services within the period(s) specified in the Contract,
- ii. If the Service Provider fails to perform as per the performance standards.
- iii. If the Service Provider, in the judgment of the Bihar Mahadalit Vikas Mission has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

20. Legal Jurisdiction

All legal disputes are subject to the jurisdiction of Patna courts only.

21. Taxes and Duties

The rates quoted shall be in Indian Rupees and shall be inclusive of all taxes, duties and levies as applicable. Any increase in the rates will not be allowed.

22. Binding Clause

All decisions taken by the Bihar Mahadalit Vikas Mission Purchase Committee regarding the processing of this Proposal and award of contract shall be final and binding on all concerned parties.

Bihar Mahadalit Vikas Mission reserves the right -

To verify, modify, revise, amend or change any of the terms and conditions mentioned above or to reject any or all the Proposal/s without assigning any reason whatsoever thereof or may terminate the Proposal process midway without assigning any reason.

The Decision regarding acceptance of Proposal by the Bihar Mahadalit Vikas Mission will be full and final.

ANNEXURE I: FORMAT FOR FINANCIAL BID1

RFP Reference No. and Date:

Bidders Name and Address:

Person to be contacted:

Name: Designation:

Phone/Mobile No.: Email:

Phone No(s): Fax No.:

To,
The Mission Director,
Bihar Mahadalit Vikas Mission,
SC/ST Welfare Department,
2nd Floor,Block-3,
Old Secretriare Extension Building,
Patna, Bihar.

Subject: "PROVIDING 10,000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BIHAR MAHADALIT VIKAS MISSION"

Sir,

We, the undersigned Bidders, having read and examined in detail the Specifications and all the bidding documents in respect of Services for the above mentioned subject do hereby propose to provide Services as specified in the Bidding documents for which the cost will be as under:

PRICE AND VALIDITY: As per ANNEXURE I: FORMAT FOR FINANCIAL BID1 (Part B)

This should be uploaded in "FINANCIAL BID" section, which will be opened only after the Technical Bid is found suitable.

Note: The bidders should quote the price in words also. In case of any discrepancy between the prices quoted in words and figures, the price quoted in words shall prevail and will be considered for comparison of bids.

1. EMD

We have submitted in favour of Mission Director, Bihar Mahadalit Vikas Mission a guarantee for the sum of Rs. 5,00,000/- (Rs. 5 Lakhs) only. This EMD is liable to be forfeited in accordance with the provisions of Bid documents. i.e. declare that all the Services/Works shall be performed strictly in accordance with the Scope of Work.

2. Bid Pricing

We further declare that the prices stated in our proposal are in accordance with your Instructions to Bidders as stated in bidding document.

3. Bid Price

We declare that our bid prices are for the entire scope of the work as specified in the technical specification and bid documents. These prices are indicated in attached with our proposal as part of the Financial Bid.

We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge and belief.

Thanking you.

Yours faithfully,

ANNEXURE I (PART B): FORMAT FOR FINANCIAL BID1

PRICE AND VALIDITY						
Name of the Firm/Company						
Address of the Firm/Company						
Sl No.	Item Description	Unit Price Monthly	Service Tax Monthly (Currently@ 15%)	Unit Price Monthly inclusive of Service tax	Quantity	Total Price Monthly
1	Fixed Rental / Fixed Billing CUG postpaid service for voice calling					
2	1.0 GB 2G Data monthly with throttled speed afterwards					
Grand Total						
Per Unit Price (Including Service Tax) in words						
Total price for 10000 SIM cards (including Service Tax) in words						

ANNEXURE II: TECHNICAL BID FORMAT (Pre-Qualification Sheet)

Applicants should meet all the below listed criteria to qualify for the participation in the Tender. They need to provide the mentioned documentary evidence to support their qualification as listed below:

SI No.	Description	Whether fulfilling Criteria	Documents Attached	Page No. of the Attachment
1	The Tender Document fee Cheque/DD no. and date in case of EMD/E-payment.			
2	Processing fee in brief			
3	Earnest Money Deposit (EMD) of 5 lakhs. Attach DD no. and date in case of EMD / E-tender fee in brief			
4	Shall be a Private or Public Ltd. Company applying individually (consortium not allowed) – MOA, COI of the company to be furnished.			
5	Should have prior experience in mobile telephony service. - License copy Issued by Govt. of India			
6	Should have its office in state capital of Patna, operational for at least past of 5 years – Agreement Copy required			
7	Should be in a position to dedicate a full time Service Manager for the Assignment. – Name of the support staff with their hierarchy is mandatory.			
8	Should have provided either CUG or GPRS post-paid service to at least three government bodies / PSUs / Government undertaking in Bihar for minimum of 200 Units – Order Copy to be furnished			
9	Should have not been blacklisted under any Ministry, Govt. Department of their agencies or apex bodies in the State of Bihar. – Self Declaration to be submitted			
10	The Service provider should have minimum 3000 BTS including (CDMA / GSM) in the Bihar Telecom Circle. – Any valid documentary evidence like TRAI Report			
11	The Service Provider should have its own 2G license in Bihar Telecom: Any Justifiable documentary Evidence			

12	The Service Provider should provide an undertaking indicating the presence of its service throughout the state of Bihar and that it would provide its network in every panchayat of the state. – Undertaking Required			
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ANNEXURE III: TECHNICAL BID FORMAT (Evaluation Sheet Submission)

Applicants should meet all the below listed criteria to qualify for the participation in the Tender. They need to provide the mentioned documentary evidence to support their Evaluation parameter as listed below:

Sl. No.	Parameter Criteria	Page No.	Documents Submitted Yes/No	File Details
A. Infrastructure & Services offered				
1	Bidders Circle/ Regional office at Patna			
2	No. of bidders own Zonal/city office in Bihar to be more than 4.			
3	Bidders having valid license form Govt. and other Telecom Service Providers to operate 3G and GSM Service in Bihar			
B. Presence/Subscriber Confidence				
4	Total GSM Wireless connection in Bihar Circle			
5	Total GSM Wireless Connections in India			
6	Total Rural Connection in India			
C. Quality of Services- Network Related (As per latest published report available on January 06, 2017)				
7	Average BTs Accumulated Downtime Figure in Bihar for quarter ending Mar 16 (in percentage)			
8	Average Call set-up success rate within own network figure in Bihar for quarter ending Mar 16(in percentage)			
9	Average call Drop Rate Figure in Bihar for quarter ending Mar 16 (in percentage)			
10	TCH Congestion (% Age) in Bihar for quarter ending Mar 16			
11	Worst affected cells having more than 3% TCH drop (call drop) and Circuit Switched Voice Drop for quarter ending Mar 16			
12	Connection with Good Call/Voice quality in Bihar for quarter ending Mar 16			
D. Quality of services- Customer Services Quality Related				
13	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarter ending Mar 16 (in percentage)			
14	Average Resolution of Billing complaint in Bihar for quarter ending Mar 16(in percentage within 4 week)			

ANNEXURE IV – TECHNICAL BID COVERING LETTER

RFP Reference No. and Date:

From,
Bidders Name and Address:
Person to be contacted:
Name: Designation:
Phone/Mobile No.: Email:
Phone No(s): Fax No.:

To,
The Mission Director,
Bihar Mahadalit Vikas Mission,
SC/ST Welfare Department,
2nd Floor,Block-3,
Old Secretriate Extension Building,
Patna, Bihar.

Subject: "PROVIDING 10000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BIHAR MAHADALIT VIKAS MISSION"


Dear Sir

We, the undersigned, hereby offer to render the services to Bihar Mahadalit Vikas Mission, SC&ST Welfare department, Govt. of Bihar, in conformity with the requirements defined in the NIT dated [specify date], and all of its annexure, as well as the Terms and Conditions:

(a)	Name and address of the Applicant	
(b)	Year of Establishment	
(c)	Address of Local Office at Patna	
(d)	No. of Years of Operation in Patna	
(e)	Name of the CEO/Contact person	
(f)	Telephone/Cell No.:	
(g)	Fax	
(h)	Email ID	
(i)	Demand Draft Type & DD No., etc details for BG & Tender Document fees	

We have attached all the documentary evidence as specified and asked in the Tender and we confirm that all information provided are true to best of my knowledge and any manipulation found at any stage would lead to disqualification of my bid at any stage.

For any on behalf of

Authorized Signatory 

BIHAR MAHADALIT VIKAS MISSION

SCHEDULED CASTE AND SCHEDULED TRIBE WELFARE DEPARTMENT

OFFICE 5TH Floor , Land development building budh marg Patna Bihar 800001

Phone : 06122215082 email : mail@bmvn.org web: www.mahadalitmission.org

Notice Inviting Tender

Tender for Procurement of 10,000 post – paid SIM cards with Data Connection under CUG to Bihar Mahadalit Vikas Mission

Bihar Mahadalit Vikas Mission, Scheduled Caste and Scheduled Tribe Welfare Department, Government of Bihar invites proposals from reputed service providers for 10,000 GSM SIM based Post paid connection (under MNP system) with 2G/3G facility.

The last date and time of submission of tender is 20.04.2017, 05:00 PM. The bids would be opened on the 24.04.2017 at 03:00 PM. The RFP with submission details is available on website; www.mahadalitmission.org. The undersigned reserves the right to cancel the bid without assigning any reasons.

Mission Director
Bihar Mahadalilt Vikas Mission